

## A workshop on Data Analytics for Managers On 17<sup>th</sup> February -2022

 $\mathbf{B}\mathbf{y}$ 

## Dr.Ramanathan



Department of Management Studies has conducted a Workshop on Data Analytics for Managers by Dr.Ramanathan. He spokes on the aims and objectives of the program. This session is inaugurated by Dr.SremmantBasu, HoD of Department of Management Studies. He covered the following in this session.

As the process of analyzing raw data to find trends and answer questions, the definition of data analytics captures its broad scope of the field. However, it includes many techniques with many different goals.

The data analytics process has some components that can help a variety of initiatives. By combining these components, a successful data analytics initiative will provide a clear picture of where you are, where you have been and where you should go.

- Generally, this process begins with *descriptive analytics*. This is the process of describing historical trends in data. Descriptive analytics aims to answer the question "what happened?" This often involves measuring traditional indicators such as return on investment (ROI). The indicators used will be different for each industry. Descriptive analytics does not make predictions or directly inform decisions. It focuses on summarizing data in a meaningful and descriptive way.
- The next essential part of data analytics is *advanced analytics*. This part of data science takes advantage of advanced tools to extract data, make predictions and discover trends. These tools include classical statistics as well as machine learning. Machine learning technologies such as neural networks, natural language processing, sentiment analysis and more enable advanced analytics. This information provides new insight from data. Advanced analytics addresses "what if?" questions.
- The availability of machine learning techniques, massive data sets, and cheap computing power has enabled the use of these techniques in many industries. The collection of big data sets is instrumental in enabling these techniques. Big data analytics enables businesses to draw meaningful conclusions from complex and varied data sources, which has been made possible by advances in parallel processing and cheap computational power.

## **Types of Data Analytics**

Data analytics is a broad field. There are four primary types of data analytics: descriptive, diagnostic, predictive and prescriptive analytics. Each type has a different goal and a different place in the data analysis process. These are also the primary data analytics applications in business.

- Descriptive analytics helps answer questions about what happened. These techniques summarize large datasets to describe outcomes to stakeholders. By developing key performance indicators (KPIs,) these strategies can help track successes or failures.
   Metrics such as return on investment (ROI) are used in many industries. Specialized metrics are developed to track performance in specific industries. This process requires the collection of relevant data, processing of the data, data analysis and data visualization. This process provides essential insight into past performance.
- Diagnostic analytics helps answer questions about why things happened. These techniques supplement more basic descriptive analytics. They take the findings from

descriptive analytics and dig deeper to find the cause. The performance indicators are further investigated to discover why they got better or worse. This generally occurs in three steps:

- Identify anomalies in the data. These may be unexpected changes in a metric or a particular market.
- O Data that is related to these anomalies is collected.
- Statistical techniques are used to find relationships and trends that explain these anomalies.
- Predictive analytics helps answer questions about what will happen in the future. These
  techniques use historical data to identify trends and determine if they are likely to recur.
  Predictive analytical tools provide valuable insight into what may happen in the future
  and its techniques include a variety of statistical and machine learning techniques, such
  as: neural networks, decision trees, and regression.
- Prescriptive analytics helps answer questions about what should be done. By using
  insights from predictive analytics, data-driven decisions can be made. This allows
  businesses to make informed decisions in the face of uncertainty. Prescriptive analytics
  techniques rely on machine learning strategies that can find patterns in large datasets. By
  analyzing past decisions and events, the likelihood of different outcomes can be
  estimated.

These types of data analytics provide the insight that businesses need to make effective and efficient decisions. Used in combination they provide a well-rounded understanding of a company's needs and opportunities.

## What is the Role of Data Analytics?

<u>Data analysts</u> exist at the intersection of information technology, statistics and business. They combine these fields in order to help businesses and organizations succeed. The primary goal of a data analyst is to increase efficiency and improve performance by discovering patterns in data.